

**ITCT-A in
Congregate Care:
Crisis is Opportunity**

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Questions

1. People are your resources, who do you work with that has the skills and endurance to move through these challenges with you?
2. Who holds the hope?... And how many of those people do you have?

Implementation Challenges

- Creating buy in across departments
- Always something going on in congregate care
- Relational model– emotionally draining
- System not comfortable with less-control oriented model

Strategies for: Creating Buy-in Across Departments

- Get department leadership on-board
- Demonstrate utility
- Marry ITCT with agency’s language/approach for crisis intervention

Strategies for: Always something going on

- Make sure a number of people are holding the process.
- Involve people from each department.
- Balancing putting out fires with proactive work

Strategies for: Relational Model

- Helping staff understand the critical work they are doing (Appendix 1)
- Connecting with/capitalizing on strengths of staff
- Increased Staff Support

**Strategies for:
System not trauma informed**

- Ability to articulate formulation of treatment, interventions, and how they are linked to the distressing behavior (ATF)
- Relationship build with systemic stakeholders

Questions/Discussion
